# 2022 Australian Media Landscape Report

Medianet journalist survey report for PR professionals



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About Medianet



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# About the survey

Welcome Medianet's 2022 Australian Media Landscape survey report. The findings presented in this report are intended to provide insight for PR and marketing professionals into the work and preferences of journalists.

The survey was conducted between October and November 2021. Respondents were invited to participate via social media and professional email addresses stored in Medianet's contacts database. A total of 983 journalists participated in the anonymous survey, providing a comprehensive result which helps us understand more about the employment, values and priorities, communication preferences, social media habits and story sources for journalists.

Of the 983 respondents, 54% identified as female, 44% as male and 1% as non-binary. In terms of the media sector, 19% of respondents work in radio, 15% in television, 49% in print, 12% in podcasting, and 62% in digital journalism.

The findings in this report demonstrate that journalists are far more concerned about the content of the stories in pitches they receive from PR than other details such as the timing of the pitch or email etiquette, etc.

The most important aspect of a pitch or press release for journalists is that the story is original, newsworthy, and relevant to the journalists' specific field of reporting and audience.

The information presented in this report includes quantitative results. insights and quotes from respondents.

Please note: this survey is intended to provide a snapshot of the experiences of journalists, not a comprehensive study into the state of the media industry. Responses received may not fully reflect an accurate sample of Australian journalists.

Percentages were rounded to the nearest whole number. Where these do not add up to 100, this is either due to rounding or because respondents were able to select more than one answer to the question.

# **Respondents overall** 983 44%

54% Identified as female



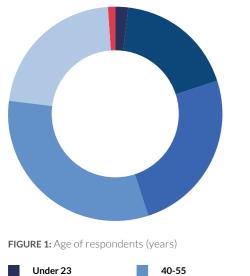
Identified as male



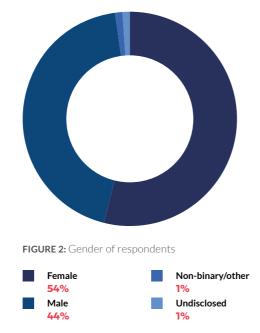
audience.

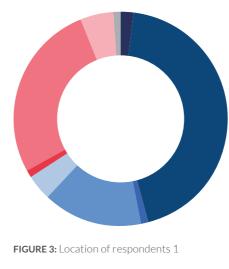
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The findings in this report demonstrate that journalists are far more concerned about the content of the stories in pitches they receive from PR than other details such as the timing of the pitch or email etiquette etc.

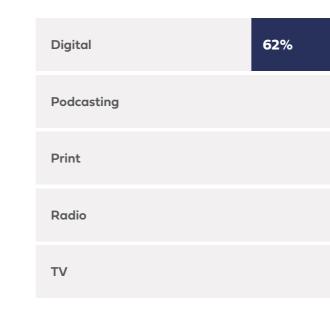


FIGURE 5: Sector of the media industry

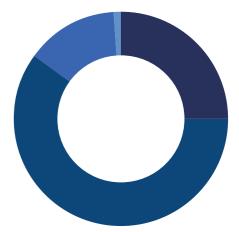
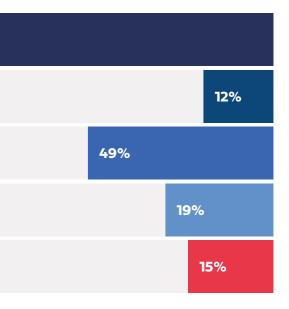


FIGURE 4: Location of respondents 2







# Work and preferences of journalists

Snapshot of key findings



Overwhelmingly, the most widely valued aspect for journalists when receiving pitches or press releases from PR was that content is relevant to the journalists' specific area of work and their target audience.



News value (44%) and human interest (38%) ranked as the most important features for journalists in the content they produce.

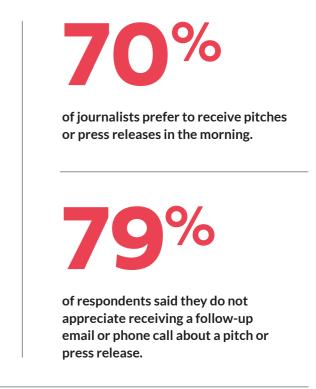


Earlier in the week was found to be journalists' preferred days to be contacted by PR, with Monday a preferred day for 74% of respondents and each subsequent weekday declining in popularity.

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of journalists said either themselves or their media organisation had sought more positive or "feel good" stories to provide a balance to the pandemic coverage.



94%

of journalists say they always respect the date on embargoes.



of journalists highlighted email as one of the ways they prefer PR to contact them.

**67%** 

of journalists responded that they always aim for objectivity in their media work.

**68%** 

of journalists responded that one of their greatest 'pet peeves' when working with PR is receiving pitches for stories not relevant to their field or audience.

**62**%

of respondents said the content they produce is affected by the financial considerations of their media organisations.



The ideal story pitch length, according to 58% of journalists, is a paragraph or two.

f

In 2021 Facebook remained the most widely used social media platform for journalists professionally.



Industry and professional contacts was the top story source for journalists (used by 88% of respondents), followed by press releases (used by 82% of respondents). AgricultureAutomotiveBeauty/fashionBusinessCourts/CrimesCourts/CrimesFinanceFinanceHealthIndustry newsLifestyle

Music or arts

National news

Politics

Property

**Regional news** 

Religion

Science

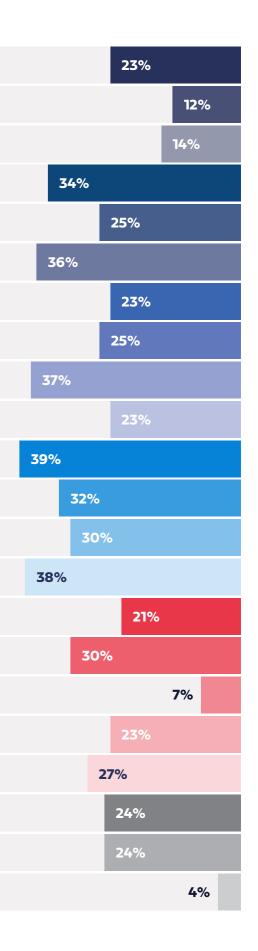
Sports

Tech

Travel

Other

FIGURE 6: Topics covered by respondents



# Story sources

Industry and professional contacts was the top story source for journalists (used by 88% of respondents), followed by press releases (used by 82% of respondents). Digital and print journalists were the top users of PR agencies or publicists to source stories, as were journalists reporting on beauty or fashion.

88%

of respondents said industry and professional contacts are the top story source for journalists.

General public	66%
Industry and professional contacts	88%
Journals/peer-reviewed articles	54%
Official documents e.g. government docs	69%
Other news media	67%
PR agencies/publicists	60%
Press releases	82%
Search engines e.g. Google	75%
Social media	71%

FIGURE 7: Journalists' story sources

Agriculture	57%
Automotive	63%
Beauty/fashion 7	1%
Business	62%
Courts/Crimes	59%
Entertainment	66%
Finance	67%
Food	66%
Health	66%
Industry news	67%
Lifestyle	65%
Music or arts	63%
National news	58%
Politics	56%
Property	68%
Regional news	58%
Religion	56%
Science	57%
Sports	54%
Tech	65%
Travel	67%

FIGURE 8: Use of PR agencies or publicists to source stories, by journalists' topic

Digital	64%
Podcasting	54%
Print	60%
Radio	56%
TV	52%

FIGURE 9: Use of PR agencies or publicists to source stories by journalist sector



Journalists working in digital media were the top users of press releases to source stories, followed by print and radio.



Those who report on industry news were also most likely to use press releases as story sources compared to any other topic/subject area.

Digital	85%
Podcasting	73%
Print	81%
Radio	81%
TV	74%

FIGURE 10: Use of press releases to source stories, by journalist sector

Agriculture	85%
Automotive	84%
Beauty/fashion	82%
Business	87%
Courts/Crimes	83%
Entertainment	85%
Finance	86%
Food	84%
Health	86%
Industry news	93%
Lifestyle	82%
Music or arts	85%
National news	82%
Politics	85%
Property	85%
Regional news	86%
Religion	76%
Science	81%
Sports	81%
Tech	85%
Travel	84%

FIGURE 11: Use of press releases to sources stories, by journalists' topic

# **Pitches** from PR

Respondents were asked to identify up Original or unique content and pitches to three of the most important elements that note a spokesperson is available to them when receiving PR pitches.

to comment proved the second and third most important elements respectively.



Overwhelmingly, the most widely valued aspect for journalists when receiving pitches was that content is relevant to the journalists' specific area of work and their target audience.

23%
14%
40%
77%
19%
15%
9%
9%
12%
32%
2%

Email was highlighted by 96% of journalists as one of the ways they prefer PR to contact them.

Earlier in the week was found to be journalists' preferred days to be contacted by PR, with Monday one of the preferred days for 74% of respondents and each subsequent weekday declining in popularity.

The majority of journalists (70%) responded that morning is their preferred time to receive pitches and press releases.

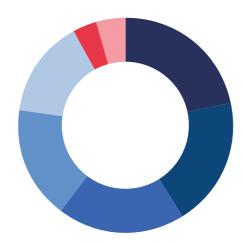


FIGURE 14: Preferred days to be contacted by PR

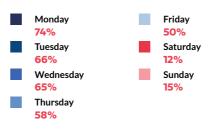


FIGURE 12: Most important elements of a pitch

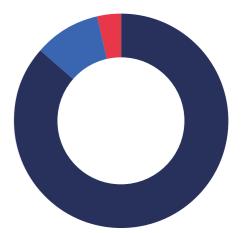
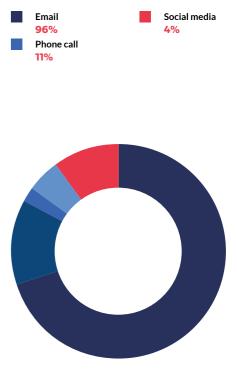


FIGURE 13: Journalists' preferred contact methods by PR

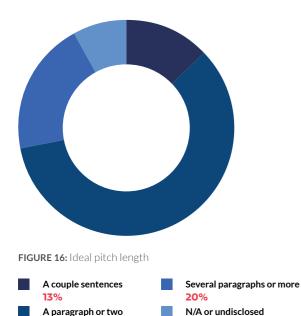


**FIGURE 15:** Preferred time to receive pitches/press releases



The ideal story pitch length, according to 58% of journalists, is a paragraph or two.

Nearly 8 out of 10 respondents (79%) said they do not appreciate receiving a follow-up email or phone call about a pitch or press release, and would contact the PR professional themselves if interested in the story. Just 16% said they appreciate one follow-up email or call. Only 1% of journalists preferred PR to followup with them repeatedly until they respond. Journalists were asked to identify up to three of their biggest 'pet peeves' or annoyances when receiving a press release or story idea. Most of the journalists (68%) responded that one of their greatest 'pet peeves' is receiving pitches for stories not relevant to their field or audience. Nearly half of respondents (48%) identified content lacking news value as their greatest peeve, and 30% identified being contacted too often by PR professionals.



59%



FIGURE 17: Pitch follow-up preferences



## Biggest 'pet peeve' is when:

8%

Content is aimed at promoting businesses and organisations rather than informing the public. That's not journalism.

Someone else published the story the day before or overnight.

I need to spend brain space deciphering what the press release means. Just give me the point and why it matters to our audience!

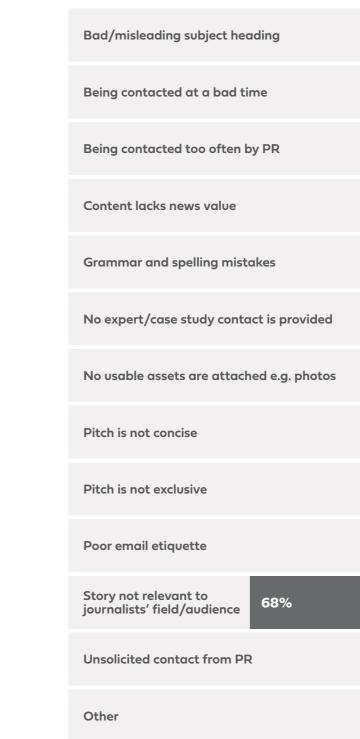
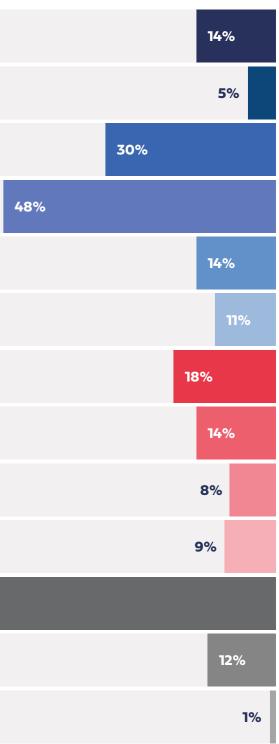


FIGURE 18: Journalist 'pet peeves' when being contacted by PR



# Embargoes

of survey respondents indicated that embargoes are relevant to their area of work in the media. Of these journalists, 94% responded that they always respect the date on embargoes.



Social media

y

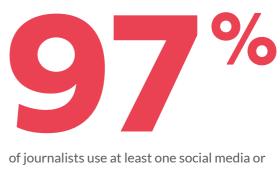
88%

73%

0

in

In 2021 Facebook remained the most widely used social media platform for respondents, however the percentage of journalists using the site for work has dropped both years since Medianet's 2019 media survey (from 88% in 2019 and 83% in 2020 to 80% in 2021).



communications platform professionally.

Y

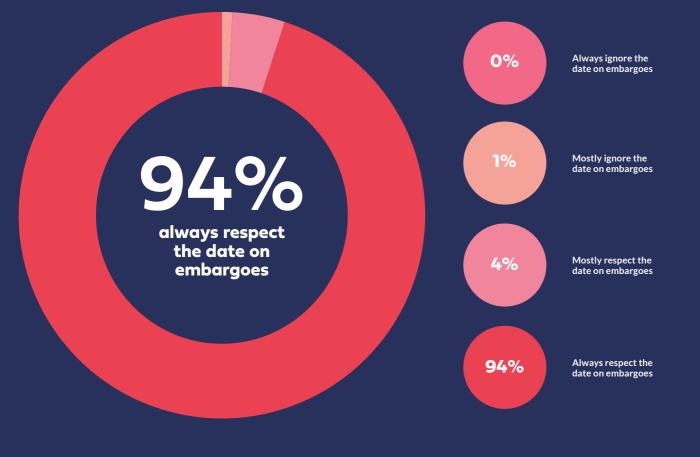


FIGURE 19: Journalist responses to embargoes

None

3%

0

201

83%

73%

61%

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Medianet Australian Media Landscape Report for PR professionals

Twitter also saw a slight decline in professional use by journalists this year, but LinkedIn use has significantly increased from 48% of survey respondents in 2019 to 61% in 2021.



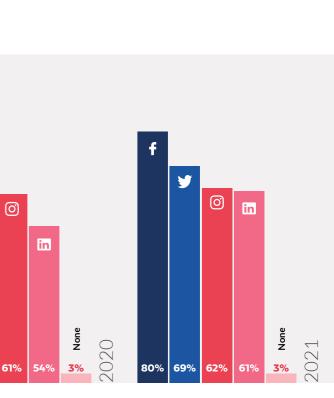


FIGURE 20: Professional social media usage by journalists 2019, 2020 and 2021

Clubhouse					2%
Facebook	80%				
Instagram		62%			
LinkedIn		61%			
Pinterest					7%
Twitter	69	9%			
Reddit					9%
Signal					7%
Snapchat					4%
TikTok					14%
WhatsApp				27%	
Wikr					2%
YouTube			<b>42</b> %		
Other					1%



of journalists use social media to source stories.

Respondents who work in digital journalism were the most likely to use social media to source stories.

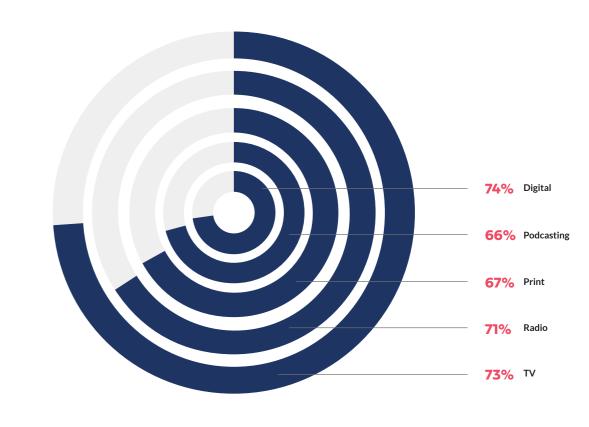


FIGURE 22: Journalists use of social media to source stories, by sector

FIGURE 21: Professional use of social media platforms by journalists 2021





# Most valued content

Respondents were asked to select up to three "features" that are most important to them in the stories they produce.

News value (44%) and human interest (38%) ranked as the most important features for journalists in the content they produce.

"Good news" stories, human interest and local significance were found to be more important to regional journalists. Journalists working in the city valued national significance, original ideas/thought leadership and news value more.

Of the 4% who noted other considerations, the most common response was audience relevance.

Most important features for journalists in the content they produce.

### News value





Human interest

It's a balance of trying to deliver quality news that is important, alongside clickable, sharable news also of quality as news is a product that people pay for/subscribe to.

"Good news" stories

Holding authorities/powerful accountable

Human interest

Local significance

National significance

News value

Original ideas/thought leadership

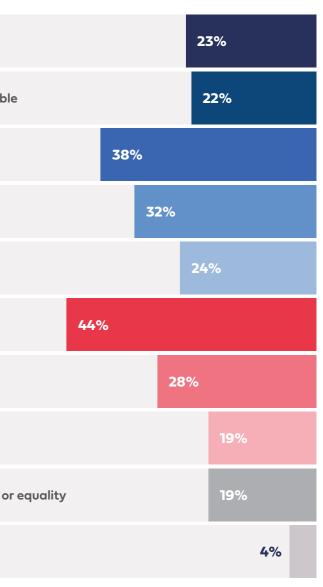
Social issues

Stories that support diversity, inclusion or equality

Other

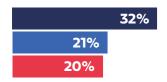
FIGURE 23: Highest valued features in media content



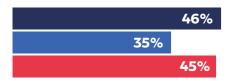


## "Good news" stories, human interest and local significance were found to be more important to regional journalists.

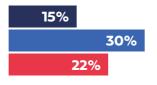
### "Good news" stories



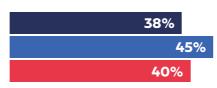
### Human interest



### National significance



### **News value**



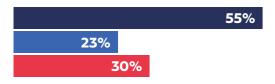
Original ideas/thought leadership

30%

32%

21%

### Local significance



## Regional City Suburbs

**FIGURE 24:** Important features in media content, by journalist location



Journalists working in the city valued national significance, original ideas/thought leadership and news value more.



+	+	+	+
+	+	+	+
+	+	+	+
+	+	+	+
+	+	+	+
+	+	+	+
+	+	+	+

**OF REGIONAL JOURNALISTS FELT** 'LOCAL SIGNIFICANCE' WAS THE HIGHEST VALUE FEATURE IN MEDIA CONTENT

+	+	+
+	+	+
+	+	+
+	+	+
+	+	+
+	+	+

# Balancing positive and negative news stories

Journalists were also asked if they had found themselves or their media organisation seeking more positive or "feel good" stories to provide a balance to the pandemic coverage. 51% of journalists responded that they had noticed this occurring.

This change was observed more frequently in the radio and television sectors than print, digital and podcasting.

Journalists who work at public/ government funded media organisations more commonly reported an increase in positive stories than journalists who work at independent or commercial media organisations.

**51** %

of journalists responded that they had noticed themselves or their media organisation seeking more positive or "feel good" stories to provide a balance to the pandemic coverage There were contradictory reports from respondents on whether positive or negative news stories perform better in terms of audience engagement. Many journalists highlighted a sense of "audience fatigue" when it came to pandemic coverage, while others said "doom and gloom" stories consistently perform well.

Similarly, there were also mixed responses to the ethics of adapting coverage in this way. Some journalists reported feeling a sense of responsibility to provide audiences with some positive stories as "relief" from the COVID coverage, while others said it was unethical to change the news agenda to provide balance in this way.

Some journalists also noted that their media organisations had been considering balance in positive and negative stories since before the pandemic began. A few respondents also suggested that these decisions were influenced not only by audience engagement but also to counteract fatigue or despair from the journalists who are required to constantly cover negative stories. Figure 25: Balancing negative coverage



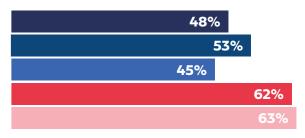




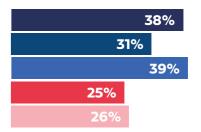
There were contradictory reports from respondents on whether positive or negative news stories perform better in terms of audience engagement.

Journalists who work at public/ government funded media organisations more commonly reported an increase in positive stories than journalists who work at independent or commercial media organisations.

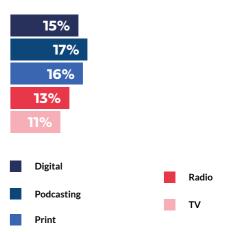
### Increase in positive stories



### No increase in positive stories



### Unsure



**FIGURE 26:** Balancing negative coverage, by journalists' sector

### Increase in positive stories



**FIGURE 27:** Balancing negative coverage, by journalists' media organisation

COVID drives traffic, people are too obsessed with it to read much

Doom sells, but it also exhausts your audience. And there are many good stories to tell in adversity.

I just cover the news. I do not have any agenda to make people feel

If the program or bulletin is stacked with depressing stories, we try to put something quirky or

Media should report news and facts, NOT act as manipulators of

There is definitely a move away from the dark and depressing. There's already too much of that in the world and escapism is pertinent to survival.



Our site takes a more pragmatic approach and offers more 'solutionsbased' coverage rather than 'feelgood'.

## Impact of financial considerations on media content

Survey respondents were asked if they thought the content they produce is affected by the financial considerations of their media organisations, for example trying to create content that will generate more 'clicks' or subscribers. The majority of journalists (62%) responded that they believe this does impact their content. This includes 56% of journalists who work for publicly/government funded organisations, 59% of journalists who work for independent media and 70% of journalists who work for commercial media organisations. Radio journalists reported being the least impacted by financial considerations, with 36% saying that this does not affect the content they produce.

Many journalists said that ratings and clicks are the most important consideration in all the content that they produce. Some stated that they must meet certain targets to maintain their job or receive financial rewards. Respondents also highlighted other ways the financial considerations or situations have impacted the work of journalists, such as not being able to travel to cover stories or being expected to "do more with less" financial support.

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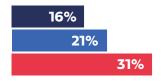
FIGURE 28: Content impacted by financial considerations of journalists' media organisation



of respondents said that they believe the content they produce is affected by the financial considerations of their media organisations.



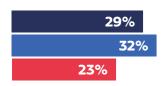
### Yes, greatly affected



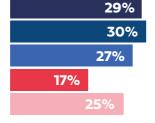
### Yes, somewhat affected

40%
38%
39%

### No, not affected



# Yes, greatly affected



### Yes, somewhat affected

	40%
37	7%
	39%
31%	
3	<b>59%</b>

### No, not affected

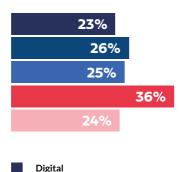




FIGURE 29: Content impacted by financial considerations, based on respondents' media organisation

Publicly/government funded

ndependent

Commercial

FIGURE 30: Content impacted by financial considerations, based on respondents' media sector

# Clickbait sometimes trumps important original stories.

All media organisations need readership to justify existence, funding, revenue.

🔶 I don't believe in click bait, the editorial integrity of my title is and always has been very important. Other titles in our industry have done this and it's obvious and undermines the credibility of those titles.

We are an independent, listenerfunded radio station, and one of our core charters is to not have finances or sponsors/advertising impact any element of our programming.

Most of my work is in TV so ratings dictate your budget for next season. If they fall, you could lose your job.

> Our company's financial status does affect our day-to-day operations – job cuts affect how much news we can physically cover.

My organisation uses a lot of sensationalism and clickbait to get clicks and views on articles even if headlines or opening pars aren't completely accurate.

# Objectivity in the media

Objectivity or impartiality is traditionally a strong professional value in the media industry.

67%								
of journalis responded they alway objectivity media wor + + + + +						ed that ays ain ity in th	n for	
+	+	+	+	+	+	+	+	+
+	+	+	+	+	+	+	+	+
+	+	+	+	+	+	+	+	+
+	+	+	+	+	+	+	+	+
+	+	+	+	+	+	+	+	+
+	+	+	+	+	+	+	+	+

**19** %

said that there are instances when they think it is ok or important to express bias or lack of neutrality in their media work, for example when covering social justice issues. These journalists (and those who selected 'other') were then asked to identify issues in which they may be comfortable with demonstrating some subjectivity in their work. The most common responses were gender equality, human rights and climate change.

# 77 %

of surveyed journalists responded that they are required to express an opinion in their media work, for example providing commentary or review on art or sport. Journalists over 40 years old were far less likely to support occasional demonstrations of subjectivity in their work, as were journalists who work at publicly/government funded media organisations.



Publicly/government funded organisations had the smallest proportion of journalists who are required to express an opinion in their work.

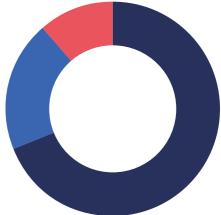


Respondents offered differing opinions on the ethics of providing uncompromisable objectivity. Many argued that this should be the goal of all journalists, however others questioned how objectivity is defined in the media and/or responded that they did not believe it ethical to remain impartial on all issues.

# ß

I think objectively covering some subjects can look to people like subjectivity. So reflecting the sober reality of climate science, for instance, looks like bias.

<ul> <li>FIGURE 31: Journalists' views on objectivity/neutrality</li> <li>Always aim for objectivity</li> <li>67%</li> <li>Sometimes express bias or lack of neutrality</li> <li>19%</li> <li>Required to express opinion</li> <li>11%</li> </ul>
COVID-19/the pandemic
Climate change
Crime
Gender equality
Human rights
Immigration
Issues affecting Indigenous Peoples or people of colour
Politics
FIGURE 32: Issues where journalists will display some subjectivity
Being objective doesn't mean you have to give air to views that are based purely on hate.

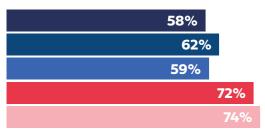


61 <sup>°</sup> 12°	%
129	%
	%
63	%
62'	%
32	%
56'	%
27	%

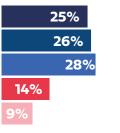


Lack of impartiality in journalism is a root cause of social division, misinformation and the fractures evident in the fabric of our society.

### Always aim for objectivity



### Sometimes express bias or lack of neutrality







### Under 23 years 23-29 years 30-39 years Publicly/government funded 40-55 vears dependen Over 55 years Commercia

FIGURE 33: Journalists' views on objectivity/neutrality, by age

FIGURE 34: Journalists' views on objectivity/ neutrality, by media organisation type

# **I** think one of the key ethical obligations of a journalist is to be objective.

### Always aim for objectivity



### Sometimes express bias or lack of neutrality



### **Required to express opinion**





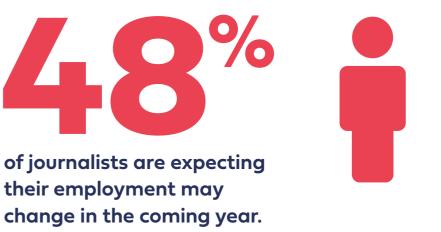
6 I have spent my whole career striving for impartiality and objectivity in my work, however I have recently started to feel like that's not good enough to see the change good journalism should be a part of. It feels like there's an urgency to some issues that require real change, not theoretical debate.



# Employment, education, pay and challenges for journalists

# m

**Snapshot of** key findings



of journalists received a tertiary education in journalism/media or another related field.

30% of male journalists earn over \$100,000 p.a., compared to just 16% of females and 12% of non-binary journalists.



Mental health was the greatest challenge for journalists in 2021, with younger respondents particularly affected.



of journalists identified ways in which the pandemic impacted their ability to work effectively in 2021.

> The most common pay category for journalists is between \$60,000 and \$79,999 p.a.

# **Employment**

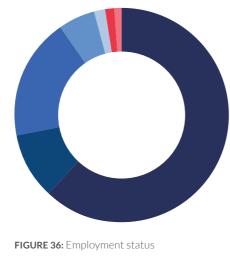
Out of all survey respondents, 19% work in radio, 15% in television, 49% in print, 12% in podcasting and 62% work in digital journalism. These figures are indicative of the large proportion of journalists working across more than one platform of media (41%).

The majority of respondents (68%) were employed full-time in 2021. Almost half of them (48%) anticipated their employment may change in the coming year, which is a significant increase from the previous year when only 23% of survey respondents indicated that their employment would be changing.

Many journalists stated that they either freelance on top of their regular employment for additional income or are considering doing this in the coming year. The most frequent reasons cited by journalists for wanting to change jobs were money concerns and career progression.

FIGURE 35: Sector of the media industry





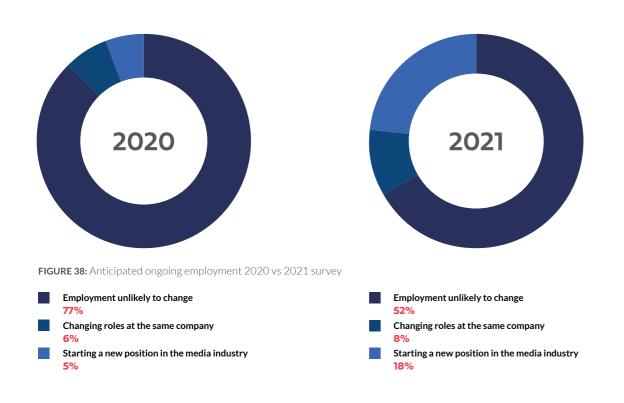


The most frequent reasons cited by journalists for wanting to change jobs were money concerns and career progression.

Blogger	7%
Chief-of-staff	4%
Columnist	4%
Editor	31%
Journalist/reporter	54%
Photojournalist/cameraperson	5%
Presenter/announcer	12%
Producer	16%
Publisher	9%
Other	4%

Unlikely to change
Changing roles at the same company
Starting/searching for a new job in the industry
Starting/searching for a new job outside the media indus
Starting a 'side hustle'/looking for additional work in the i
Looking for additional work outside the media industry
Other
FIGURE 39: Anticipated employment in 2022

FIGURE 37: Role in the media





of respondents anticipated their employment may change in 2022.

52%
8%
18%
8%
17%
10%
7%



# Media education and training



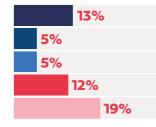
of respondents received a tertiary education in journalism/media or another related field.

Just over half the respondents (54%) received a tertiary education in journalism/media or another related field. Differences between age groups demonstrated a significant change to training and education has occurred in the industry across these generations. Older journalists were far more likely

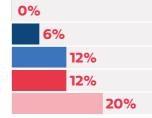
to have completed a cadetship, learnt 'on the job', or worked or received a tertiary education in an unrelated field before moving into the media. Conversely, the majority of journalists aged younger than 40 (72%) received a tertiary education in a media related field.

Completed a cadetship	11%	
Learnt on the job after finishing school		
Received a tertiary education in an unrelated field before moving into the media	12%	
Received a tertiary education in journalism/media or other related field 54%		
Worked in an unrelated field before moving into the media		
Undisclosed	1%	
FIGURE 40: Journalists media education and training		

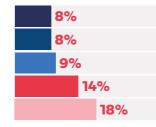
### **Completed a cadetship**

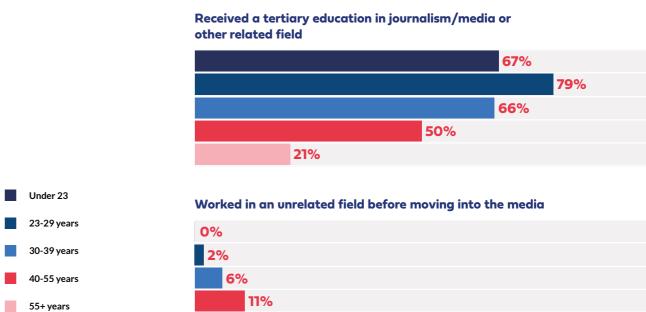


### Learnt on the job after finishing school



# before moving into the media





20%

FIGURE 41: Media education by age

### Medianet Australian Media Landscape Report for PR professionals

## Received a tertiary education in an unrelated field

# Journalists' pay

500000 p.a., compared to just 16% of females and 12% of non-binary journalists.

The most common pay category for journalists was between \$60,000 and \$79,999 p.a.

The survey demonstrated a significant gender pay gap in the media industry, with 30% of male journalists earning over \$100,000 p.a., compared to just 16% of females and 12% of nonbinary journalists.



### **TV JOURNALISTS**

Television is the highest paid sector, with 40% of television journalists earning over \$100,000 p.a. compared to around 20% of respondents working in radio, digital or print journalism.



### **FREELANCE JOURNALISTS**

Freelance journalists were found to earn far less than those employed fulltime. The majority of them (64%) earn less than \$60,000 p.a. compared to just 21% of full-time employees. Less than \$20,000 p.a

\$20,000 to \$39,999 p.a

\$40,000 to \$59,999 p.a.

\$60,000 to \$79,999 p.a.

\$80,000 to \$99,999 p.a.

\$100,000 to \$119,999 p.a.

\$120,000 to \$139,999 p.a.

\$140,000 to \$159,999 p.a.

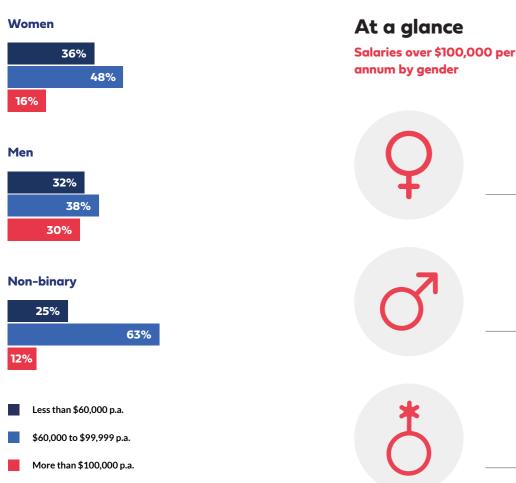
\$160,000 to \$199,999 p.a.

\$200,000 to \$300,000 p.a.

More than \$300,00 p.a.

FIGURE 42: Journalists pay (those who disclosed)

	12%
	6%
16	%
24%	
20%	
	12%
	5%
	3%
	1%
	1%
	1%









Digital

Print

TV

Podcasting

Radio

## Less than \$60,000 p.a.

34%	
35%	
34%	
31%	
12%	

### \$60,0000 to \$99,999 p.a.

<b>45%</b>			
<b>47%</b>			
44%			
<b>49%</b>			
49%			

### More than \$100,0000

	21%
18	%
	22%
2	20%

16%

30%

12%

Non-binary

of men

of women

p.a.			
	40%		

Many journalists indicated they currently perform or will be seeking additional work as a freelancer or outside the media industry to supplement their income.

## Impact of the pandemic

Almost all respondents (94%) acknowledged that the COVID-19 pandemic has in some ways impacted journalists' abilities to work effectively in 2021.

Generally, female journalists reported more effects of the pandemic on work abilities than men, but male journalists felt more strongly impacted by restrictions on freedom of movement.

Many journalists cited the impact of not being able to do in-person interviews during lockdowns, as well as being unable to travel and report from news events such as accidents, announcements, concerts, sporting events, exhibitions, conferences, etc.

Many also highlighted the mental impact of burnout from the constant news cycle, covering difficult news stories such as COVID deaths and public harassment and abuse of the media. Some journalists reported receiving severe threats and abuse from the public when covering issues related to COVID-19, on social media and also in-person.

Younger respondents were far more likely to report an increase in harassment or undermining of the media as the greatest impact of the pandemic on the ability of journalists to work effectively.

Journalists reported being more impacted specifically by restrictions on freedom of movement, risk to physical health and safety and an increase in harassment or undermining of the media, compared to 2020 survey respondents. However, there was a significant decrease in 2021 in respondents who identified all factors as being the greatest pandemic-related impact on journalists' ability to work effectively. Because NSW journalists were highly represented in the survey (44% of all respondents), these changes are most likely due to the larger COVID-19 outbreak and lockdown in NSW in 2021.

Many respondents noted that a loss of advertising revenue had a significant impact on the financial position of their media organisations and therefore on the ability of journalists to work effectively.



of respondents acknowledged that the COVID-19 pandemic has in some ways impacted journalists' abilities to work effectively in 2021.



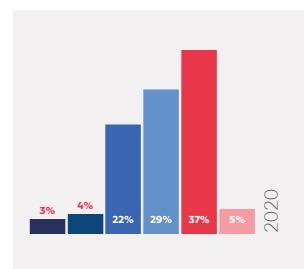
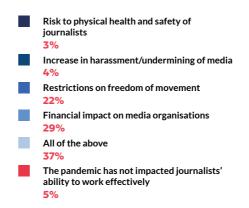
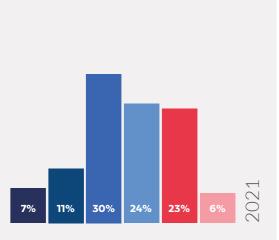


FIGURE 45: Greatest pandemic-related impact on journalists' ability to work effectively, 2020



Under 23 years	33%
23-29 years	22%
30-39 years	11%
40-55 years	7%
Over 55 years	4%

FIGURE 46: Journalists who reported the greatest impact of the pandemic as an increase in harassment/undermining of the media (as a percentage of age group)

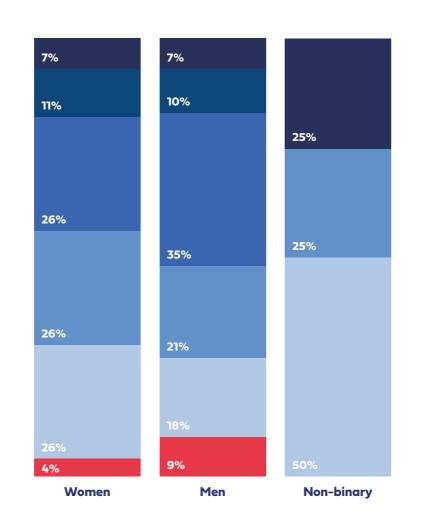


Risk to physical health and safety of journalists 7%
Increase in harassment/undermining of media 11%
Restrictions on freedom of movement <b>30%</b>
Financial impact on media organisations 24%
All of the above 23%
The pandemic has not impacted journalists' ability to work effectively 6%

**Please note:** Data from respondents who identified their gender as nonbinary may be skewed because the survey did not receive a statistically significant sample of this demographic.

- Risk to physical health and safety of journalists
- Increase in harassment undermining of media
- Restrictions on freedom of movement
- Financial impact on media organisations
- All of the above
- The pandemic has not impacted journalists' ability to work effectively

FIGURE 47: Greatest pandemic-related impact on journalists' ability to work effectively, based on gender



Australia is traditionally a safe place for journalists but now there are more and more incidents in which they are being attacked simply for doing their job largely due to the misinformation on social media platforms.

[It's] harder to do on the ground investigations and interview people face to face.

I think the biggest impact has been on the mental health of journalists, with many facing a Groundhog Day scenario. Constantly reporting very negative stories.

ſ

# Other challenges for journalists

Journalists were asked to select up to three factors which had been their biggest challenge in 2021, with mental health and uncertainty for the future proving the two most common challenges overall.

Many journalists noted burnout or increased workload due to the challenges of working from home or needing to cover health or COVID related news on top of their normal content. Respondents highlighted that this generally occurred without an increase in pay or support, and many were simultaneously experiencing loss in income and/or job security.

Female journalists reported being significantly more challenged by job security, mental health and

providing more caregiving such as homeschooling. Male journalists were more challenged by working from home in general.

Mental health challenges affected younger journalists significantly more than older. More than half (56%) of respondents under 30 years of age noted it as one of their greatest challenges in 2021, compared to 28% of those over 40 years old.

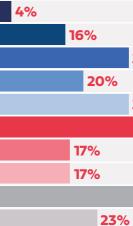
Respondents aged 55 years or older were the most challenged by money. Journalists aged 40 to 55 years were significantly challenged by providing more caregiving, compared to other respondents.

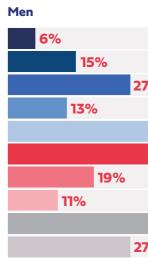
No challenges	5%
Career stagnation	16%
Change in workload	29%
Job security	16%
Lack of peer contact	31%
Mental health	39%
Money	18%
Providing more caregiving	15%
Uncertainty about future	37%
Working from home	25%

FIGURE 48: Greatest challenges experienced by journalists in 2021

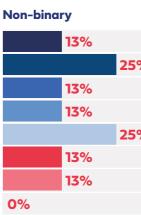
## Women

Please note: Data from respondents who identified their gender as non-binary may be skewed because the survey did not receive a statistically significant sample of this demographic.







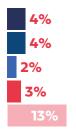


experienced by journalists in 2021, by gender

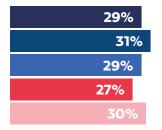
# 13%

30%	6
)%	•
30%	
	42%
	39%
23%	-
27%	
_	
32	%
	36%
	50%
6	
	36%
27%	
25%	
23%	
25%	
25%	
23 %	

### No challenges



### Change in workload



### Lack of peer contact

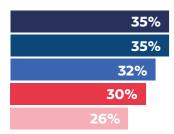
Under 23 years

23-29 years

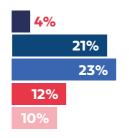
30-39 years

40-55 years

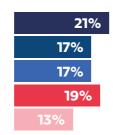
Over 55 years



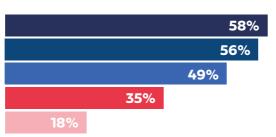
### **Career stagnation**



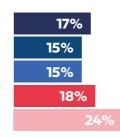
### Job security



### **Mental health**



### Money



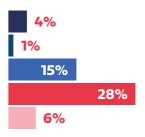
### Uncertainty about future

	39%
	39%
	40%
	40%
29%	

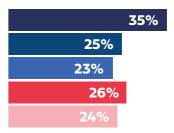
I feel like everyone is expected to do more work with less time, while working from home so none of the bosses know how hard you're plugging.

**FIGURE 50:** Greatest challenges experienced by journalists in 2021, by age

### Providing more caregiving



### Working from home



6	Competing in the attention economy requires either huge investment — paid promotion in social media platforms, or trying to game the algorithms that favour click bait and sensationalism — and it is exhausting. In 2022 we will no longer publish a
	In 2022, we will no longer publish a magazine — after 30 years in print.

## About Medianet

Medianet, a division of Mediality, is a PR software and media intelligence business servicing both the media and public relations industries. For over 30 years Medianet has been the bridge between brands looking to tell their stories and journalists hungry for great stories to tell.

We're not just a suite of advanced PR tools. We're not just the most powerful journalist database in Australia. We don't just have the best media relations in the country.

We're a people-first, story-thirsty company that gets stories told. We believe that great stories inspire Australians and that **your story matters**.

Medianet was founded as a place to make media connections simple. Combining the power of technology and human finesse, we're here to support you and your strategy for optimised media relations.

Our unique relationships with Australian newsrooms is like no other, and we've built trusted partnerships with a community of media contacts where you can find insightful information — no matter your passion or vertical.

Our mission is to empower our customers with the incredible benefits of earned media, and we're committed to being a deeply trusted provider of the most pressing, attention-grabbing news stories for our media partners.





# **50,000+** visitors each month to

Medianet's News Hub

**36,000+** media contacts and

outlets

## 12,000+

Australian and New Zealand journalists

**5,000+** media relevant social media accounts About this survey

## Medianet's Journalist Survey is an annual study on the views of Australian journalists.

1100 responses to the survey were recorded. 110 were removed from the data due to exhibiting indications that they were submitted by a bot or an individual who had already submitted a response. Seven were removed due to respondents indicating their location was outside Australia. Therefore, 983 responses were analysed, with all identifying information removed to ensure responses were analysed confidentially.

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